

Approved Subprocessors:

Subprocessor	Location	Purpose/Services	Further Information
Amazon Web Services (AWS)	United States Ireland AWS region selected by Customer	Cloud services, website hosting, and data center services	https://aws.amazon.com/
Dropbox	United States	Document hosting	https://www.dropbox.com/
Microsoft Corporation Microsoft Ireland Operations Limited	United States Ireland	Cloud services (Speech Recognition services only), Business administration, delivery, support and related services	https://www.microsoft.com
Salesforce.com Inc	United States	Data integration, as applicable	https://www.salesforce.com/
Docusign	United States	Contract signature tool	https://www.docusign.com
AudioCodes Limited	Israel	Telephony firewall provider	https://www.audiocodes.com/
British Telecom PLC	United Kingdom	PCI Pal United Kingdom office internet feed and firewall	
Elasticsearch Limited	United States	Logging/reporting engine	https://www.elastic.co/about/
Fortra International Limited	United Kingdom International	SOC	https://www.fortra.com/
Imperva Inc	United States	Digital security/WAF	https://www.imperva.com/

The majority of PCI Pal's Subprocessors are third party tools used within PCI Pal's organisation for internal business operations purposes. Customer's Cardholder Data or payment information is not Processed by any Subprocessor other than Amazon Web Services as the data hosting provider, encrypted in volatile secure memory for the duration of a transaction.

Customer Data will reside in the AWS region selected by Customer throughout the term of the relevant Service Order Form or Agreement. PCI Pal will not change the AWS region without Customer's prior written consent.

