

Analytics Platform – Access and Use Policy

Our analytics platform provides information to support your organisation's business activities. The features, reports and information available may change over time.

By accessing the platform, you agree to the following:

- **Authorised users:** You are responsible for nominating users who require access and notifying us promptly when their access should be changed or removed. Access is limited to individuals we have approved.
- **Account security:** Users must keep their login credentials confidential, use their own accounts and follow any security instructions we provide. Please report any suspected unauthorised access or security concerns promptly.
- **Appropriate use:** The platform must be used only for legitimate business purposes. Users must not attempt to access information they are not authorised to view, bypass security controls or interfere with the platform's operation.
- **Confidentiality:** Information accessed through the platform, including downloaded reports, must be handled securely and shared only with people authorised to receive it.
- **Information and availability:** We take reasonable care in providing the platform and its information, but data may occasionally be incomplete, delayed or inaccurate. We cannot guarantee uninterrupted availability or error-free operation. Information should be used as a supporting resource, with material figures checked against relevant source records before being relied upon for important decisions.
- **Changes and suspension:** We may update features, carry out maintenance or restrict access where reasonably necessary for security, operational reasons or misuse. Where practicable, we will give notice of material changes or planned interruptions.

This policy supplements any existing agreement between our organisations.